COVID-19 pandemic becomes the major disaster happening throughout every part of the world and change every single sector, including the humanitarian perspective. As the COVID-19 has spread, government worldwide restrict the movement of people, interruption on activists to deliver assistance, logistics challenge and hampering humanitarian responses. This article makes HUMANITARIAN CARE MALAYSIA BERHAD (MyCARE) as an example of a local Malaysian NGO in providing humanitarian assistance during the periods in the pandemic. MyCARE is a Non-Profit Organization (NPO) registered with the Companies Commission of Malaysia (SSM) [Reg. No: 729288-P], the member of South East Asia Humanitarian Communities (SEAHUM) and existing special consultative member of United Nations Economic and Social Council (ECOSOC). MyCARE’s humanitarian relief network covers South East Asia Archipelago including the Philippines, Cambodia, Southern Thailand and Vietnam; war-torn countries in the Middle East such as Palestine, Syria, Lebanon and Iraq; the stateless and displaced Rohingya people, as well as disaster-stricken areas regardless of racial and religious boundaries. MyCARE is also active in Malaysia in providing temporary shelters, rebuilding homes and provision of fresh water in the flood-stricken areas. This article wishes to share the humanitarian works by MyCARE, in which major assistance has been provided to a major natural hazard be affected during the COVID-19 pandemic in Malaysia, and urgent needs for countries such as Gaza and well as the Rohingya Refugee Camp in Cox’s Bazar, Bangladesh as the largest refugee camp in the world.

**Keywords:** MyCARE, humanitarian NGO, COVID-19